

Client Terms of Service

Last Updated: Mar 2026

1. Eligibility

You must be at least 13 years old to use Joe's Odd Jobs. If you are under 18, you represent that you have obtained parental or guardian consent to use the platform.

2. Worker Status

Workers on Joe's Odd Jobs are independent contractors and not employees, partners, or agents of Joe's Odd Jobs. We do not control the manner or means by which they perform their services.

3. Prohibited Services

For safety reasons, the following services are strictly prohibited on the platform:

- Electrical work
- Plumbing work
- Work involving dangerous heights
- Any task posing a fire risk or structural danger

4. Background Checks

Joe's Odd Jobs does not conduct background checks on workers or clients. Users interact with others at their own risk. We recommend exercising caution and good judgment.

5. Cancellation Policy

Clients: You may cancel a job request without penalty while it is in the "Waiting for Workers" status. Once a worker has been assigned, a \$5.00 cancellation fee applies.

Workers: Workers who cancel an accepted job may be subject to a cancellation fee or removal from the platform for repeated cancellations.

6. Billing, Auto-Charge Authorization, and Late Collection

To post a job, you must maintain a valid saved payment method. By posting a job, you authorize Joe's Odd Jobs and its payment processor to charge your saved payment method for approved invoice amounts, including revisions, approved add-on fees, and applicable processing fees.

Invoices are due upon receipt. If an invoice remains unpaid for 72 hours after it is sent, you authorize us to automatically charge the saved payment method on file without additional approval at the time of charge.

Auto-collected overdue invoices may include an additional \$10.00 per worker late/non-payment amount. This amount is processed as a worker tip and billed to you as a late payment fee.

We may send invoice reminders and warning notices by in-app message, push notification, SMS, email, or other contact methods on file. Failure to receive or read a reminder does not waive your payment obligations or prevent authorized automatic collection.

If your payment method fails, you authorize additional reasonable collection attempts. We may pause your ability to post new jobs until outstanding balances are resolved.

7. Disputes and Liability

If you are unsatisfied with a service, please contact support. However, use of the platform is at your own risk. Joe's Odd Jobs is not liable for any damages, injuries, or losses arising from interactions on the platform. By using the service, you agree to resolve disputes through binding arbitration and waive any right to participate in a class-action lawsuit.

8. Contact

For questions about these terms, please contact us at hello@joesoddjobs.com.